### Fiscal Estimate - 2009 Session

	Original		Updated		Corrected		Supple	mental	
LRB	Number	09-3965/1		Introd	duction No	umber	<b>AB-069</b>	6	
Author access service	Description  Authority of the Public Service Commission over certain telecommunications utilities, telecommunications access charges, universal service fund contributions based on interconnected voice over Internet protocol service, tandem switching provider electronic call records, granting rule-making authority, and making an appropriation								
Fiscal	Effect								
	No State Fisco Indeterminate Increase E Appropria Decrease Appropria Create Ne	e Existing tions Existing	Reve Decre Reve	ease Existing	to	ocrease Cos absorb wit Yes ecrease Co	hin agency		
Local:  No Local Government Costs  Indeterminate  1. Increase Costs Permissive Mandatory  2. Decrease Costs Permissive Mandatory Permissive Mandatory Permissive Mandatory Permissive Mandatory Decrease Costs Permissive Mandatory Permissive Mandatory Districts  5. Types of Local Government Units Affected Towns Village Cities Counties Others Districts									
Fund Sources Affected Affected Ch. 20 Appropriations									
⊠ G	PR 🗍 FED	PRO [	PRS :	SEG 🔲 SE	EGS 20.115(1	1)(a) and (jr	n)		
Agen	cy/Prepared	Ву		Authorized :	Signature			Date	
DATC	P/ Michelle R	leinen (608) 22	4-5160	Bill Walker (6	608) 224-435	3		4/6/2010	

# Fiscal Estimate Narratives DATCP 4/6/2010

LRB Number	09-3965/1	Introduction Number	AB-0696	Estimate Type	Original			
Description								
Authority of the Public Service Commission over certain telecommunications utilities, telecommunications								
access charges, universal service fund contributions based on interconnected voice over Internet protocol								
service, tande	m switching provid	ler electronic call records,	granting rule	e-making authority	, and making an			

### **Assumptions Used in Arriving at Fiscal Estimate**

appropriation

Among other things, Assembly Bill 696 changes the consumer protection authority of the Public Service Commission (PSC). Under the bill, PSC would no longer have significant authority to respond to consumer complaints involving telecommunications service. As a result, the department anticipates PSC would refer all telecommunications complaints it receives to the bureau of consumer protection.

The bill reduces PSC's authority over consumer complaints against Alternative Telecommunications Utilities (ATU). Under current law, when PSC grants ATU status to a telecommunications utility, it has discretion to apply selected portions of its regulatory authority to the individual ATU. Under the bill, PSC must apply consumer-related regulatory requirements to all ATUs and telecommunications equally.

The bill eliminates about half of PSC consumer protection authority, under s. 196.219, Stats. The bill also eliminates PSC authority to investigate and hold hearings based on consumer complaints related to telecommunications services as well as PSC authority to investigate and hold hearings on its own motion related to unfair consumer protection activities of an ATU or telecommunications provider.

Because the bill would essentially eliminate PSC authority over telecommunications consumer protection, the department expects all telecommunications consumer complaints to be redirected to the department. The department would have authority to respond to a portion of these complaints either under specific sections of current law or under the department's general unfair trade practices authority in s. 100.20(1), Stats.

The department cannot estimate the precise number of complaints that would be referred under the bill. In 2009, telecommunications was the third most complained-about subject area by consumers.

The department anticipates that the bill would increase the number of complaints received by the department by at least half of current workload. This new workload would require an additional 3.0 FTE positions, and could not be absorbed by current staff. Possible funding sources are PR from the current telecommunications assessment under s. 20.115(1)(jm), Stats., and GPR from the general consumer protection appropriation under s. 20.115(1)(a), Stats.

**Long-Range Fiscal Implications** 

## Fiscal Estimate Worksheet - 2009 Session

Detailed Estimate of Annual Fiscal Effect

	Original		Updated		Corrected		Supplemental		
LRB	Number	09-3965	/1	Intro	duction Nur	nber	AB-0696		
Author telecor voice o	Description  Authority of the Public Service Commission over certain telecommunications utilities, telecommunications access charges, universal service fund contributions based on interconnected voice over Internet protocol service, tandem switching provider electronic call records, granting rule-making authority, and making an appropriation								
annua	I. One-time Costs or Revenue Impacts for State and/or Local Government (do not include in annualized fiscal effect):  Office setup, desks, telephones, computers and supplies \$30,000.								
	setup, desks	······································	computers a	nd supplies		coal Imn	eat an funda from		
II. AIII	iualizeu Cos	) lo.			Increased Cost	<del></del>	act on funds from: Decreased Costs		
A. Sta	te Costs by	Category			moreased Cost	31	Decreased Costs		
		- Salaries an	d Fringes		\$132,90	0	\$		
	E Position Ch				(3.0 FTE		<u> </u>		
		- Other Cost	S		42,600	<del></del>			
	al Assistance								
Aids	to Individual	ls or Organiza	ations						
Т	OTAL State	Costs by Ca	tegory		\$175,50	0	\$		
B. Sta	te Costs by	Source of Fu	ınds						
GPF	₹				175,50	0			
FEC	)						*.·		
PRO	)/PRS								
SEC	S/SEG-S								
		s - Complete ( increase, de			l will increase ts.)	or decre	ase state		
					Increased Re	v	Decreased Rev		
GPF	R Taxes				\$	3	\$		
GPF	R Earned								
FEC	)								
PRO	)/PRS								
SEC	S/SEG-S								
Т	OTAL State	Revenues			\$	3	\$		
		Ï	NET ANNUA	LIZED FISC	AL IMPACT				
					State	Э	Local		
NET C	HANGE IN C	COSTS			\$175,500	כו	\$		
NET C	NET CHANGE IN REVENUE \$ \$								
Agend	cy/Prepared	Ву		Authorized	Signature		Date		
DATCP/ Michelle Reinen (608) 224-5160 Bill Walker (608) 224-4353							4/6/2010		

## Fiscal Estimate - 2009 Session

	Original		Updated		Corrected		Supple	emental	
LRB	Number	09-3965/1		Intro	duction N	umber	AB-069	6	
Authori access service	Description  Authority of the Public Service Commission over certain telecommunications utilities, telecommunications access charges, universal service fund contributions based on interconnected voice over Internet protocol service, tandem switching provider electronic call records, granting rule-making authority, and making an appropriation								
☐ Ir	lo State Fiscandeterminate Increase E Appropriat Decrease I Appropriat	ixisting ions Existing	Revenue Decreas Revenue	e Existing	t				
Local:  No Local Government Costs  Indeterminate  1. Increase Costs Permissive Mandatory  2. Decrease Costs Permissive Mandatory Permissive Mandatory Permissive Mandatory Permissive Mandatory Permissive Mandatory Districts  5. Types of Local Government Units Affected Towns Counties Others School WTCS Districts									
Fund Sources Affected Affected Ch. 20 Appropriations  GPR FED PRO PRS SEG SEGS									
Agency	y/Prepared E	Ву	Aut	thorized S	Signature			Date	
PSC/ Sarah Klein (608) 266-3587 Nate				te Zolik (6	Zolik (608) 266-1261			2/5/2010	

# Fiscal Estimate Narratives PSC 2/5/2010

LRB Number	09-3965/1	Introduction Number	AB-0696	Estimate Type	Original				
Description									
Authority of the Public Service Commission over certain telecommunications utilities, telecommunications									
access charges, universal service fund contributions based on interconnected voice over Internet protocol									
service, tande	m switching provide	r electronic call records,	granting rule	-making authority,	, and making an				

#### Assumptions Used in Arriving at Fiscal Estimate

appropriation

This bill would eliminate Commission authority over a majority of its current regulation of the telecommunications sector. While some authority over interconnection and wholesale interactions remains, the bill would eliminate the Commission's regulatory functions related to investigation, consumer complaint, affiliated interest and other powers related to the retail market. As a result, it appears that a significant amount of the direct assessment income from telecommunications would be eliminated. It could also be argued that the telecommunications companies should pay significantly less in remainder assessment since the Commission would be doing so much less that involves them. This change could have serious impact PSC budget and how non-telecommunications providers are affected in their own assessments.

The bill does institute a new universal service fund program that would help small telecommunications companies as reductions in their access charges would be required with passage of this bill. As the nature of the program and, with that, the nature of the job of the USF administrator changes and likely creates increases in work and responsibility, the amount the Commission would have to pay the USF administrator would need to be elevated as well. It would also require the Commission to get an increase in the USF appropriation from its current \$5.9 million.

### **Long-Range Fiscal Implications**

indeterminate, but could have significant impact on future PSC budgets and staffing levels